

Appl. No. 09/481,196

In the claims:

Please amend the following claims ~~1~~, 10, 13, 14, 16, and 18.

Please cancel claims 11, 12, 19 and 20 without prejudice.

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1. (currently amended) A self-service terminal for allowing customer download of electronic media comprising:
- a customer information interface for receiving customer information from a customer contact device and a central repository including purchase and usage patterns;
 - a customer input interface including a display for communicating information to a customer describing available options and choices, the customer input interface allowing input from a customer, the customer input interface allowing a customer to select electronic media for purchase;
 - a data acquisition interface for acquiring customer selected electronic media for transfer to the customer;
 - a data transfer interface for transferring customer selected electronic media to a the customer contact device; and
 - a processor for receiving the customer information, using the customer information to identify customer preferences, generating customer information displays based on customer preferences and purchase and usage patterns, generating customer selectable options based on the received customer information, receiving customer selections and processing financial transactions and data transfers based on the customer selections.
2. (original) The terminal of claim 1 wherein the data transfer interface includes a download cradle adapted to connect with an electronic book reader to provide a connection for the transfer of information between the terminal and the electronic book reader.

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Claims 3-4 (previously canceled)

5. (previously amended) The terminal of claim 2 wherein download cradle is adapted to read customer information from the electronic book reader and wherein the customer information interface includes the download cradle.

6. (previously amended) The terminal of claim 1 wherein the customer information interface further includes a smart card reading and writing device for reading customer information from and writing data to a smart card and

wherein the data transfer interface also includes the smart card reading and writing device, the smart card reading and writing device being adapted to receive data from and transfer data to the terminal.


7. (original) The terminal of claim 6 wherein the processor is adapted to retrieve the customer information and analyze the customer information to determine customer preferences and to use the customer preferences to develop purchase suggestions based on the customer preferences.

8. (original) The terminal of claim 7 wherein the terminal is operative to cryptoprocess data for delivery to the electronic book reader.

9. (original) The terminal of claim 8 wherein the data transfer interface includes a compact disk recorder for recording software on a recordable compact disk.

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10. (currently amended) A system for distribution of electronic media comprising:
a distribution terminal adapted to establish contact with a customer using a customer contact device and to transfer the customer selected electronic media to the customer contact device, the distribution terminal adapted to receive customer contact information from the customer contact device;

 a terminal support manager for storing customer information including customer characteristics and preferences and providing the customer information to the distribution terminal for use in developing customer tailored selectable options and suggestions based on ~~the~~ customer information and customer contact information; and

a terminal data manager for storing and retrieving electronic media to be distributed to the customer and for transferring customer selected electronic media to the terminal as needed;

wherein the customer selects electronic media for purchase, the distribution station receiving the selected electronic media from the terminal data manager as needed, and the distribution station transferring the customer selected electronic media to the customer contact device.

11. (canceled) The system of claim 10 wherein the terminal is operative to retrieve customer information stored in the contact device and use the customer information to provide a customer-specific user interface.

12. (canceled) The system of claim 11 wherein the terminal is further operative to retrieve customer information stored in the terminal support manager and to combine the information

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retrieved from the contact device with the information retrieved from the terminal support manager in providing the customer-specific user interface.

13. (currently amended) The system of claim 12 wherein the distribution terminal is operative to retrieve customer contact information from the contact device and transmit the customer information to the terminal support manager.

14. (currently amended) The system of claim 13 wherein the distribution terminal is operative to accept customer inputs of customer contact information and transmit the customer information to the terminal support manager.

15. (original) The system of claim 14 wherein the terminal is operative to cryptoprocess media for delivery to the contact devices.

16. (currently amended) The system of claim 15 and also including an advertising server and wherein the terminal support manager is operative to retrieve advertising from the advertising server and to supply the advertising to the terminal, and wherein the terminal is operative to selectively display advertising based on customer information and customer contact information.

17. (original) The system of claim 16 wherein the terminal is operative to connect to a network adapted to provide remote audio and video communication.

18. (currently amended) A method of electronic media distribution, comprising the steps of:

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arousing a ~~customer~~ self service terminal from an idle state upon presentation of a customer contact device;

retrieving customer information from a central repository and the contact device;

generating customer tailored selectable options based on the retrieved customer information;

displaying a choice of electronic media for purchase;

selecting the electronic media for purchase; and

receiving the customer selected electronic media on to the contact device from the self service terminal.

19. (canceled) The method of claim 18 wherein the step of retrieving customer information includes retrieving centrally stored customer information from a central database.

20. (canceled) The method of claim 19 wherein the step of retrieving customer information includes retrieving locally stored customer information stored in the contact device;

21. (currently amended) The method of claim ~~20~~ 18

wherein the step of retrieving the customer information is followed by a further step of retrieving advertising content and

wherein the advertising content and the centrally stored customer information are processed to generate a java applet, and

wherein the step of generating the opening menu of customer selectable options includes providing the locally stored customer information to the java applet as an input.

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22. (previously added) The terminal of claim 1 further comprising:
a loadspeaker and
wherein the customer input interface further comprises a microphone for conferencing the
customer with a remote help desk operator.
23. (previously added) The terminal of claim 22 wherein the customer input interface further
comprises a camera for capturing video information of the customer, the data transfer interface
transmitting the video information to the remote help desk operator to create a video conference.
24. (previously added) The terminal of claim 1 wherein the electronic media comprises an
electronic book.
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